



201 S. Biscayne Blvd 28th Fl.
Miami, FL 33131

Toll-Free: 800-823-0976
Phone: 305-428-2753
Fax: 305-517-3640
renzo@biscaynetravel.com

Terms & Conditions

(Please have your client(s) sign and initial this form)

Land Package Deposit: A **non-refundable** deposit of \$ 300.00 per person is due at booking time (\$500 for single person). Some suppliers may require higher deposits and will be advised at the time of booking. This deposit will be applied to final payment. Final payment is required 90 days prior to departure **unless** our vendors or providers request final payment earlier. Airline tickets must be paid in full at booking time.

Please initial here that you have read and understand this information and agree with our deposit policy. X

Rates: Rates are not guaranteed until final payment is received and are subject to change at any time until then. Once full payment is received, we will confirm your order. Invoice, vouchers, air confirmation and e-ticket numbers will be delivered via e-mail after full payment has cleared. Prices are quoted based on double occupancy room.

Cancellations: Air tickets are 100% non-refundable. Cancellation for any reason whatsoever, including weather, illness, natural disasters, wars, and death of direct family member will not entitle the passenger to any refund or waiver of any penalty. Land portion deposits are non-refundable. Your refund right is limited once final payment is received. The following penalty schedule is applied: *(Note: All cancellations must be received by Biscayne Travel in writing)*

- 90 – 60 days prior to departure: \$ 300 Biscayne Travel cancellation fee (\$ 500 for single) plus any penalty fee charged by our vendors
- 59 – 31 days prior to arrival: \$ 600 Biscayne Travel cancellation fee (\$ 1000 for single) plus any penalty fee charged by our vendors
- 30 days to no-show 100% non-refundable.

Form of Payment: We accept all major credit cards

Insurance: All passengers are strongly urged to purchase insurance at booking time to protect themselves against cancellations before departure and interruptions during the trip. Ask your travel professional about travel insurance options offered by Biscayne Travel.

Visas and Health Matters: Passenger is responsible for obtaining visa requirements and special transit visas for all destinations mentioned in their itinerary. Visa requirements depend on the nationality of the passengers and these regulations may change at any time. Visas can be obtained by contacting the Embassy or Consulate of the country requesting the special permit. Travelers are responsible for obtaining information concerning special vaccinations or other health requirements requested by the countries mentioned in their itinerary.

Physical Limitation: Some itineraries include tours that require strenuous physical activity. Destinations such as Cusco are located at high altitude and passengers must check with their doctors



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before traveling. Many destinations outside the US are not prepared to assist handicapped passengers. Biscayne Travel takes no responsibility for any illness or any tour cancellation due to physical limitation of the passenger.

Baggage: You must check with each airline in regards to their baggage policy. Most airlines allow one checked bag per passenger (under 50 pounds) at no extra charge for international travel.

Changes: Biscayne Travel can assist passengers with date changes on their airline ticket for a fee of \$75 plus any additional fee charged by the airline. Changes on the land portion are possible depending on the availability and the extra cost incurred in the process of modifying the reservation. Routing changes are not allowed once air tickets are issued.

Airline Schedule Change & Airline Service Interruption: Biscayne Travel takes no responsibility for any schedule change made by the airline or for any interruption of the service of the airline routing.

Check-In at the Airport: Passenger must check-in at the airport counter no later than three hours prior to the scheduled flight time. Biscayne Travel is not responsible and will not refund any money for no-shows.

Force Majeure: Biscayne Travel is not liable for any damages, losses, expenses resulting from extraordinary event or circumstances beyond the control of Biscayne Travel, including but not limited to war, strikes, crime, riot, flooding, earthquake, volcano eruption, weather condition.

Responsibility/Limitation of Liability: Biscayne Travel and its agents act only in the capacity as an agent for the client in all matters relating to travel. Biscayne Travel makes the best effort to select the best suppliers in all the destinations. However, Biscayne Travel does not control the operations of these suppliers and therefore cannot be held liable for any personal injury, accident, property damage, error, delays or other claim which may incur as the result of any negligent acts on the part of the independent supplier (Hotel, Vendors, Airlines and others), its employees or other personnel that is not under the direct control of Biscayne Travel.

Please initial here that you have read, understand and agree to all the Terms & Conditions listed above. X_____

Print Name:

Signature:

Date:

Reservation: